# Francesco Horváth

*Air Cargo Operations Specialist*

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## Summary

Dynamic air‑cargo operations specialist with 20 + years of progressive experience in load handling, crew coordination, dangerous‑goods compliance, and end‑to‑end logistics within multinational freight forwarders and a Fortune 500 carrier. Proven record of reducing turnaround times, boosting on‑time departure rates, and leading high‑performing teams in fast‑paced, 24/7 airport environments. Fluent in English, Korean, and Italian; holds a valid Class 1 Commercial Driver’s License and multiple industry certifications. Ready to leverage deep OPSYS expertise and strong stakeholder management to drive operational excellence for UPS Korea’s Air Operations division.

## Experience

### Regional Operations Lead – Air Cargo at UPS Korea

01 Oct 2023 – Present

Directly supervise a team of 22 crew members, ground handlers, and documentation specialists across the Incheon cargo terminal.

* Own end‑to‑end responsibility for aircraft load handling, OPSYS scanning, and dangerous‑goods acceptance for ≈ 250 flights/month.
* Lead the rollout of the OPSYS 5.2 upgrade, cutting scanning error rates from 4.2 % to 1.1 % within 6 months.
* Partner with the UPS Global Network to harmonize common‑carriage space allocation, achieving an 8 % increase in load factor and an estimated USD 1.4 M annual revenue uplift.

### Senior Manager, Air Cargo Operations at SkyBridge Logistics

01 Jan 2020 – 30 Sep 2023

Promoted from Operations Manager after delivering a 15 % reduction in cargo‑handling turnaround time, saving US 1.2 M annually.

* Managed a 25‑person team responsible for crew scheduling, manifest creation, and dangerous‑goods audits; maintained zero safety incidents for two consecutive years.
* Implemented a Lean‑Six‑Sigma project to streamline AMS (Import/Export/Transit) processing, decreasing average documentation time from 22 min to 13 min per shipment.

### Operations Manager – Air Cargo at SkyBridge Logistics

01 Jun 2014 – 31 Dec 2019

Oversaw daily load‑plan execution for ≈ 300 flights/month, ensuring compliance with IATA DGR and Korean customs regulations.

* Introduced a KPI‑driven reporting framework (weekly & monthly) that lifted on‑time departure performance from 92 % to 98 % over three years.
* Coordinated crew handling for international and domestic flights, optimizing shift patterns to meet 24/7 operational demands.

### Operations Supervisor – Air Cargo at Global Air Freight Solutions (GAFS)

01 Mar 2010 – 31 May 2014

Supervised a crew of 12 ground handlers; responsible for aircraft unload/load, weight‑balance verification, and manifest generation.

* Conducted regular dangerous‑goods acceptance audits, reducing non‑compliance findings by 40 % through targeted training.
* Served as the primary liaison with airline partners for arrival/departure coordination, achieving a 99 % paperwork accuracy rate.

### Senior Operations Coordinator at AirLogistics Ltd.

01 Jan 2007 – 28 Feb 2010

Managed a cross‑functional team handling European and Middle‑East air cargo shipments, processing over 5,000 MAWBs per year.

* Developed an Excel‑based weight‑balance tool that cut planning time by 30 % and was adopted company‑wide.

### Operations Assistant at AirLogistics Ltd.

01 Jun 2003 – 31 Dec 2006

Performed import/export documentation, mainframe scanning, and cargo manifest preparation for scheduled airlines.

* Gained hands‑on experience with OPSYS, IATA DGR, and customs clearance procedures.

### Career Gap – Sabbatical for professional development at

01 Oct 2015 – 31 Mar 2016

Completed Lean Six Sigma Green Belt certification and a short‑term intensive Korean language immersion program (TOPIK Level 2).

## Education & Training

### M.Sc., Supply Chain Management

Seoul National University

01 Jan 2000 – 31 Dec 2002

### B.Sc., Business Administration (International Business)

University of Bologna

01 Jan 1994 – 31 Dec 1998

## Skills

Air Cargo Load Planning & Build‑up/Break‑down, Crew Handling & Scheduling (24 hr/shift rotation), OPSYS & Mainframe Scanning (Export/Transit), Dangerous Goods Acceptance & IATA DGR Auditing, Weight‑Balance & Aircraft Arrival/Departure Coordination, Customs Documentation (MAWB, Air Waybill, AMS), Common‑Carriage Space Allocation & Capacity Optimization, KPI Reporting & Performance Dashboards (Power BI, Excel), Lean Six Sigma (Green Belt) – Process Improvement, Team Leadership (5‑25 direct reports) & Cross‑Functional Collaboration, ERP / WMS (SAP, Oracle, MercuryGate) Integration, MS Office Suite (Advanced Excel, Access, PowerPoint), Project Management (PMI‑ACP) & Change Management, Risk Assessment & Safety Compliance (ISO 45001), Negotiation & Vendor Management, Bilingual Communication (English/Korean) & Multilingual Support (Italian, German)

## Languages

### Italian | – Present

Native

### English | – Present

Full professional proficiency

### Korean | – Present

Full professional proficiency (TOPIK Level 2)

### German | – Present

Basic conversational

## Certifications & Credentials

### IATA Dangerous Goods Regulations (DGR) Certificate | 2021-01-01

IATA

IATA Dangerous Goods Regulations (DGR) Certificate – 2021 (Renewed 2024).

### APICS Certified Supply Chain Professional (CSCP) | 2018-01-01

APICS

APICS Certified Supply Chain Professional (CSCP) – 2018.

### Lean Six Sigma Green Belt | 2015-01-01

Korean Institute of Industrial Engineers

Lean Six Sigma Green Belt – 2015 (Korean Institute of Industrial Engineers).

### Class 1 Commercial Driver’s License | 2022-01-01

South Korea

Class 1 Commercial Driver’s License (Large‑Vehicle) – South Korea, valid until 2027.

### Forklift Operator Certification | 2012-01-01

OSHA‑Compliant

Forklift Operator Certification – OSHA‑Compliant, 2012.

## Awards

### Turnaround Time Reduction | 2021-01-01

SkyBridge Logistics

Led a process redesign that shortened cargo‑handling turnaround by 15 %, generating an estimated USD 1.2 M cost saving per annum (SkyBridge Logistics, 2020‑2021).

### On‑Time Departure Improvement | 2018-01-01

SkyBridge Logistics

Instituted a data‑driven scheduling system, raising on‑time departures from 92 % to 98 % within three years (SkyBridge Logistics, 2015‑2018).

### OPSYS Upgrade Success | 2024-01-01

UPS Korea

Directed the successful migration to OPSYS 5.2 across UPS Korea’s Incheon hub, cutting scanning errors by 73 % and improving audit compliance scores.

### Dangerous‑Goods Audit Efficiency | 2013-01-01

Global Air Freight Solutions

Streamlined dangerous‑goods acceptance procedures, decreasing average audit time from 45 min to 27 min per shipment (Global Air Freight Solutions, 2012‑2013).

### Zero Safety Incidents | 2022-01-01

SkyBridge Logistics

Maintained a 0‑incident safety record for two consecutive years while managing a 25‑person crew in a high‑risk environment (SkyBridge Logistics, 2021‑2022).

## Interests

### Vintage aircraft restoration, marathon running, culinary tourism | – Present

* Vintage aircraft restoration
* Marathon running (completed Seoul Marathon 2023)
* Culinary tourism

## References

### Available upon request | – Present