

Aygun Reed

Hospitality & Retail Professional

Fort Collins · Colorado · US
aygun.reed@email.com | (970)
555-0198

Profile

Enthusiastic hospitality and retail professional with ≈ 10 years of hands-on experience in fast-paced customer-facing environments. Proven ability to deliver friendly service, manage cash transactions, and support event logistics. Seeking a new role where strong interpersonal skills and reliability can contribute to a dynamic team.

Skills

Core Skills

Languages

English | – Present

Native speaker

Spanish | – Present

Basic conversational

Awards

Employee of the Month | 2021-01-01

Sunrise Café

Recognized for consistently high customer satisfaction scores.

Top Sales Contributor | 2022-01-01

Mountain Gear Outfitters

Exceeded weekend sales targets by 15 % during the holiday season.

Certifications

Food Handler Certification | 2021-01-01

Colorado Department of Public Health

Interests

Interests | – Present

- Hiking the Rockies
- Landscape photography
- Local music festivals

Experience

Mountain Gear Outfitters

Sales Associate | 01 Mar 2022 – 01 Feb 2023

Assisted customers with product selection, answered product-specific questions, and processed sales using a retail POS system.

- Restocked shelves, performed daily inventory counts, and helped arrange seasonal displays.
- Achieved a 15 % increase in weekend sales during the 2022 holiday season.

Sunrise Café

Lead Barista | 01 Jun 2021 – 01 Feb 2022

Prepared specialty coffee drinks and managed a high-volume service line during peak morning hours.

- Trained new baristas on drink recipes, equipment cleaning, and cash register procedures.
- Recognized as Employee of the Month (January 2021) for outstanding customer feedback.

Sunrise Café

Barista | 01 Jan 2020 – 01 May 2021

Trained new baristas on drink recipes, equipment cleaning, and cash register procedures.

- Recognized as Employee of the Month (January 2021) for outstanding customer feedback.

Colorado State Fair

Seasonal Event Staff | 01 Apr 2019 – 01 Jul 2019

Set up booths, maintained cleanliness of public areas, and assisted visitors with directions and information.

- Handled ticket sales and performed cash reconciliation at the end of each shift.

Petal & Co.

Retail Cashier | 01 Aug 2017 – 01 Mar 2019

Operated cash registers, processed returns, and provided product recommendations for floral and gift items.

- Managed inventory deliveries and organized stockroom items for efficient retrieval.

Riverside Grill

Waitstaff | 01 May 2015 – 01 Jul 2017

Delivered table service, took orders, and coordinated with kitchen staff to ensure timely meals.

- Handled guest complaints and resolved issues to maintain high satisfaction scores.

Education & Training

Associate of Arts, Hospitality Management

Colorado Community College

01 Jan 2014 – 01 Jan 2016

High School Diploma

Fort Collins High School

– 01 Jan 2014

References

References

References available upon request.