

Maria Németh

Service Professional

Dayton · Ohio · US

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Summary

Energetic service professional with 7 years of experience in front-of-house hospitality, retail sales, and event support. Adept at multitasking in fast-paced environments, handling cash transactions, and maintaining a welcoming atmosphere for guests. While passionate about customer interaction, my background centers on in-person service, inventory management, and basic administrative duties rather than technical troubleshooting or digital product consulting.

Experience

The Green Leaf Café

Front-of-House Supervisor (part-time) | 01 Apr 2022 – 01 Mar 2024

- Managed a team of 5 baristas during peak hours, delegating shift duties and handling cash deposits.
- Oversaw daily inventory ordering for coffee beans, pastries, and cleaning supplies.
- Trained new hires on POS system and customer service standards.
- No formal performance metrics related to technical support or product retention.

Mason's Home Goods

Retail Sales Associate | 01 Jun 2019 – 01 Mar 2022

- Assisted customers with product selection for home décor, processing sales transactions and returns.
- Maintained visual merchandising standards and conducted weekly stock counts.
- Responded to basic product inquiries; did not involve troubleshooting of technology or services.

CityFest Productions

Event Assistant (Seasonal) | 01 May 2018 – 01 Aug 2019

- Supported setup and breakdown of booths for community festivals, handling logistics for equipment and signage.
- Coordinated volunteer schedules and supplied on-site assistance for attendees.
- Role focused on physical labor and coordination rather than customer retention or consulting.

Lakeview Terrace Restaurant

Server / Bartender | 01 Sep 2015 – 01 Apr 2018

- Delivered food and beverage service in a high-volume dining environment, ensuring timely order delivery.
- Managed cash tabs, reconciled end-of-shift totals, and adhered to health-code regulations.

Riverbend Community Center

Intern – Administrative Assistant | 01 Jun 2014 – 01 Aug 2015

- Performed clerical duties including filing, data entry, and answering phone inquiries for program participants.
- Assisted with scheduling community events; exposure to basic office software but no direct customer service metrics.

Education & Training

Associate of Arts (incomplete), Early Childhood Education

Dayton Community College

01 Jan 2013 – 01 Jan 2015

High School Diploma

Centennial High School

01 Jan 2009 – 01 Jan 2013

Skills

Core Service Skills

Languages

Hungarian | – Present

Native

Spanish | – Present

Conversational

English | – Present

Fluent

Certifications & Credentials

Certified Food Handler | 2021-01-01

Ohio Department of Health

Awards

Employee of the Month – The Green Leaf Café | 2023-11-01

The Green Leaf Café

Recognized for maintaining highest cash accuracy and positive customer feedback.

Best Booth Design – CityFest Productions | 2019-06-01

CityFest Productions

Awarded for creative layout and efficient crowd flow at community festival.

Interests

Photography | – Present

- Amateur photography

Gardening | – Present

Farmers' Markets | – Present

- Exploring local farmers' markets

References

References available upon request

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