

Amine Tolentino

Hospitality & Retail Professional

Dayton · OH · US

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Summary

Energetic hospitality and retail professional with 4 years of experience in fast-paced customer-facing environments. Demonstrated ability to handle high-volume service, manage inventory, and support event logistics. Seeking a new role where strong interpersonal skills and a solid work ethic can add value.

Experience

Logistics Co. — Dayton, OH

Warehouse Operative | 01 Jun 2023 – 31 Aug 2024

Received, sorted, and staged incoming shipments using handheld scanners. Maintained clean and organized aisles; performed routine cycle counts. Assisted the shift lead with daily safety briefings and minor floor supervision.

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Trendy Threads — Columbus, OH

Retail Sales Associate | 01 Apr 2022 – 31 May 2023

Provided personalized assistance to customers, processed transactions, and handled returns. Managed visual merchandising displays and restocked seasonal merchandise. Tracked sales trends using Excel spreadsheets for weekly reports.

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XYZ Events — Indianapolis, IN

Event Coordinator (Contract) | 01 Jan 2020 – 31 Mar 2022

Planned and executed small to medium corporate and private events (10–150 guests). Coordinated venue bookings, catering orders, and on-site logistics. Served as main point of contact for vendors, ensuring timely delivery of supplies.

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Café Luna — Dayton, OH

Barista / Shift Supervisor | 01 May 2018 – 31 Dec 2019

Prepared specialty coffee drinks and maintained product quality standards. Handled cash drawer, performed end-of-day reconciliations, and trained new baristas. Implemented a scheduling system that reduced staff overlap and cut labor costs by 5 %.

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Education & Training

Associate of Applied Science, Hospitality Management

Community College of Dayton

– 01 May 2018

Skills

Core Skills

Languages

English | – Present

Native speaker

Spanish | – Present

Conversational

Certifications & Credentials

Food Safety Manager Certification | 2020-01-01

National Restaurant Association

Awards

Increased Café Luna's monthly sales | 2019-06-01

Café Luna

Increased Café Luna's monthly sales by 12 % during peak spring season through targeted promotions and upselling techniques.

Outstanding Attention to Detail | 2021-03-01

XYZ Events

Recognized by XYZ Events for "Outstanding Attention to Detail" after successfully managing a high-profile product launch event with zero client complaints.

Interests

Interests | – Present

- Hiking
- Home brewing
- Photography
- Community theater volunteer

References

References available upon request

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