

Angelina Chadad

Design Data Analyst

Denver · CO · US

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Summary

Resourceful and detail-oriented professional with 12 years of experience in customer-focused retail, facilities support, and data-driven inventory management. Proven ability to translate complex information into clear reports, coordinate cross-functional teams, and maintain high standards of accuracy under tight deadlines. While not a seasoned Revit user, I have supported design team workflows using AutoCAD and have completed introductory BIM coursework, positioning me to quickly acquire the technical depth required for a Design Data Analyst role. Strong analytical mindset, advanced Excel/Power BI skills, and a solid foundation in construction-related processes enable me to contribute immediately to model-based design and data analytics initiatives.

Experience

Home & Garden Supply Co.

Retail Operations Analyst | 01 Jun 2019 – present

Managed inventory data for a 12,000 sq ft store, using Excel and Power BI to generate weekly QTO-style reports that identified excess stock, reducing carrying costs by 15 % within the first year.

- Collaborated with the facilities team on a store-wide \$250 K remodel, assisting with space-planning layouts in AutoCAD and providing data for material take-offs.
- Trained 8 new associates on POS and inventory software, improving checkout speed by 12 % and decreasing transaction errors.
- Produced monthly performance dashboards presented to senior management, highlighting sales trends, stock-turn ratios, and vendor compliance.

Colorado State University

Facilities Support Technician (Contract) | 01 Jan 2018 – 31 May 2019

Provided day-to-day assistance to the campus facilities department, handling work-order tracking and basic CAD drafting for minor renovation requests.

- Conducted regular audits of mechanical and electrical system documentation, ensuring records matched on-site installations with a 98 % accuracy rate.
- Served as liaison between vendors and the engineering team, facilitating timely delivery of replacement parts and equipment.

Urban Outfitters

Customer Service Supervisor | 01 Mar 2014 – 31 Dec 2017

Oversaw a team of 10 sales associates, scheduling shifts, and monitoring KPI-driven performance metrics (sales per hour, customer satisfaction).

- Implemented a data-driven staffing model using Excel forecasts, reducing overtime expenses by 10 %.
- Handled escalated customer issues and coordinated with the corporate loss-prevention department to resolve inventory discrepancies.

BigBox Home Improvement

Sales Associate | 01 Jul 2011 – 28 Feb 2014

Maintained product knowledge across lumber, plumbing, and electrical departments; assisted customers with DIY project planning, often referencing basic building codes.

- Processed high-volume transactions, performed cash handling, and managed daily reconciliation with zero errors reported.

Denver Municipal Planning Office

Administrative Assistant (Intern) | 01 May 2010 – 31 Aug 2010

Supported project managers by preparing meeting minutes, cataloguing permit documents, and entering data into the city's GIS system.

Education & Training

Bachelor, Business Administration

University of Colorado Boulder

– 01 May 2010

Certificate, Introduction to BIM & Revit

Autodesk Authorized Training Center

– 31 Dec 2023

Skills

Data Analysis & Reporting, Design Support Tools, BIM Awareness, Project Coordination, Operational Excellence, Customer Service & Communication, Software Proficiency, Soft Skills

Languages

English | – Present

Native speaker

Spanish | – Present

Conversational

Certifications

Autodesk Certified User – Revit | 2025-01-01

Autodesk

Construction Management Certificate | 2025-12-01

Colorado Technical College

Awards

Inventory Cost Reduction | – Present

Designed and executed an Excel-driven analysis that identified \$120 K in excess stock, leading to strategic markdowns and a 15 % reduction in carrying cost.

Remodel Data Support | – Present

Assisted in the coordination of a \$250 K store remodel, delivering accurate AutoCAD layout files and material quantity data that kept the project on schedule and within budget.

Operational Efficiency | – Present

Developed a staffing forecast model that decreased overtime hours by 10 % while maintaining service levels during peak seasons.

Customer Satisfaction Boost | – Present

Implemented a post-purchase follow-up process that raised Net Promoter Score from 68 to 74 over 12 months.

Interests

Sustainable building practices | – Present

3D printing for prototyping | – Present

Hiking | – Present

Digital illustration | – Present

References

References

References available upon request.